

Highlights

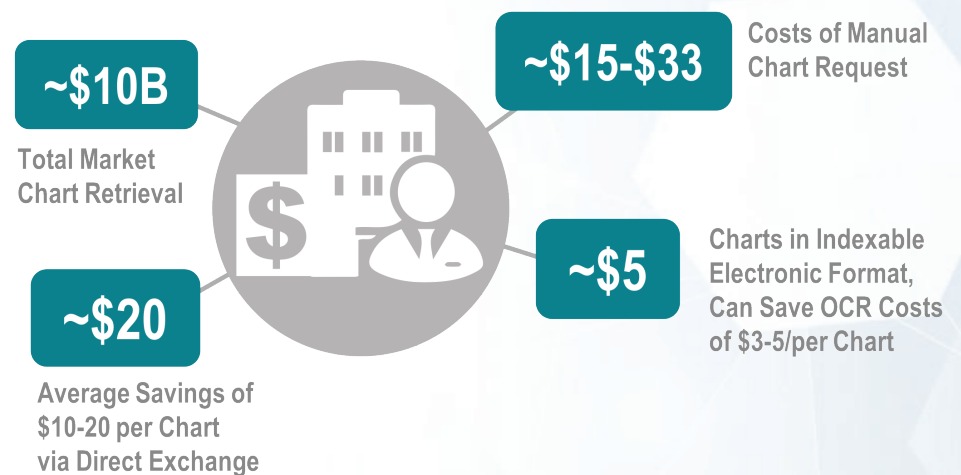
SES FETCH automates the secure exchange of needed clinical data for electronic prior authorizations, quality and care management, claim attachments, medical review and performance management programs.

- Retrieval of normalized (CCD) and PDF, scanned charts, and lab information
- Supports request/response, with the option of web application for data entry
- Filtering of necessary clinical data from EMRs direct to plans
- Integration with EMR systems
- Interoperability through existing standards, including Direct, Fast Healthcare Interoperability Resources (FHIR), X12 278 and 275 semantic XML modes, and more
- OCR (including handwritten material and forms), PDF documents, and images
- Data normalization

Streamlined Clinical Data Exchange

Health plans continue to struggle with effective clinical information exchange with providers, resulting in costly expenditures. Provider friction remains high, and plans need solutions to reduce disruption of provider requests, eliminate manual chart audits and get data faster and in a standard format.

The Metrics of Clinical Data Exchange



SES FETCH provides plans a straightforward and efficient approach to requesting, managing, retrieving and exchanging provider clinical data.

SES FETCH addresses provider friction and the costly inefficiencies commonly found when plans and record retrieval suppliers use manual methods (copying, fax, scanning) and multiple payer-defined data formats, portals, and exchange mechanisms to request and retrieve medical record from providers.

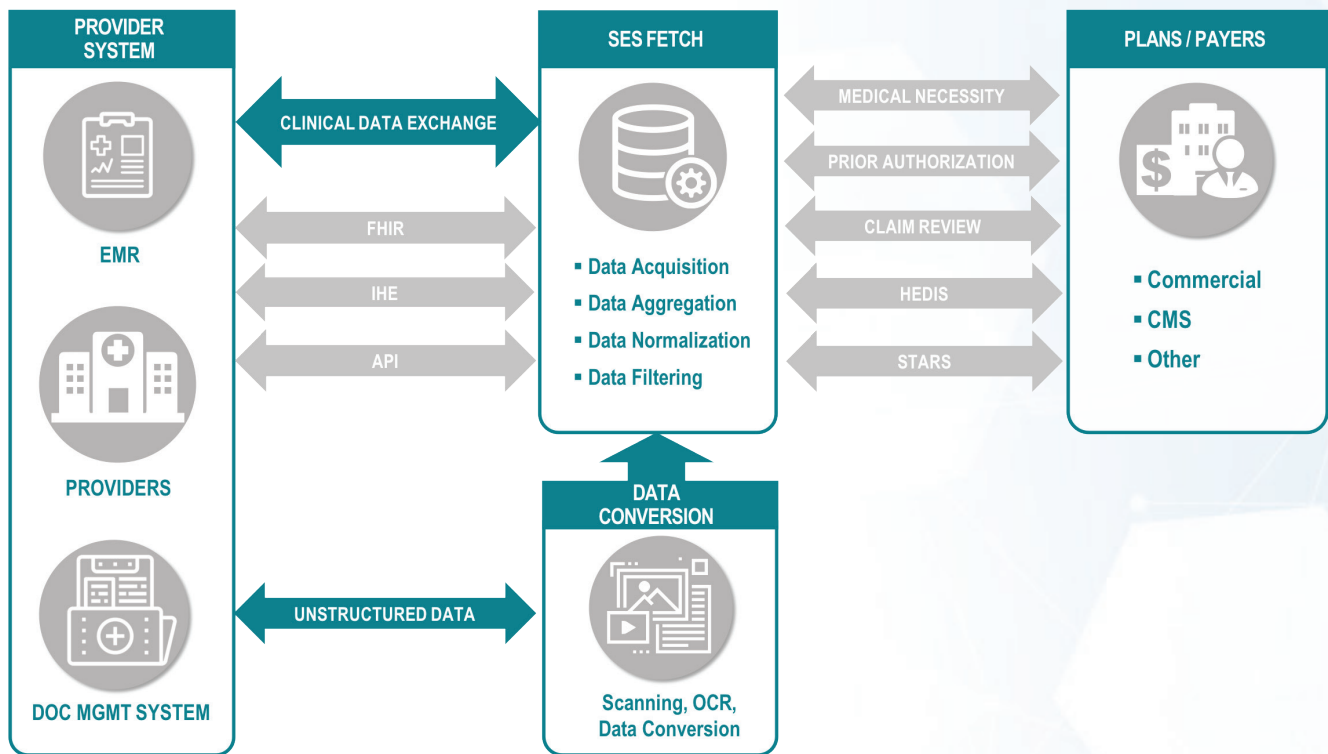
SES FETCH solves this problem by leveraging existing standards such as the Clinical Document Architecture (adopted by all EHRs) that can provide easier and faster access to critical clinical data required for:

- Care Coordination and Management
- Claims Attachments and Denial Management
- Risk Adjustment, HEDIS and Star measures
- Care Gap Management
- Concurrent Utilization Review
- Level of Care Determination



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Secure Exchange Solutions helps plans and insurance companies reduce provider friction and delays in the exchange of documents that support member care.

Our focus is on electronic data capture and the secure exchange of clinical and administrative data between providers, health plans, and application partners in a secure and cost-effective manner.

Secure Exchange has access to a nationwide network of 2M+ providers. We deliver efficiencies and cost savings through our electronic health record (EHR) systems and HIT application channel partners.



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By leveraging industry standard protocols to support HIPAA-compliant health information exchange – SES FETCH ensures plan and provider interoperability without complex interfacing, fax/paper processes, or long wait times for provider responses.

SES FETCH supports the indexing, normalization, transformation, and retrieval of clinical information in a secure and scalable way and includes

- Retrieval of normalized (CCD) and OCR information via standard exchange mechanisms
- Request/response capability
- Filtering of CCD from EMR systems to plans
- Compatibility with X12 277 and 275 semantic XML modes
- Integration with EMR systems
- Verification of e-Signatures

Security

- **Secure Infrastructure:** Robust, secure, highly elastic, scalable cloud service
- **Privacy and Security:** Rigorous security technologies and processes to enforce adherence to HIPAA privacy and security standards including end-to-end encryption and testing
- **Audited and Accredited**