

The review of clinical information is time consuming and costly for health plans. The process of validating criteria through the manual review of records can range from \$10 to over \$100 per review.

**Highlights**

SES SPOT is powered by Artificial Intelligence (AI) technology that provides rapid transformation of key content in text documents into quantitative, actionable insights.

SES SPOT evaluates the information from notes and codified data (e.g. CCDA) medical records against guidelines.

- Uses AI to absorb existing guidelines which can be tailored locally
- Leverages SES FETCH for automating the medical record retrieval and indexing process
- Deployed application on a secure cloud service, scalable, meeting highest industry standards for privacy and security
- Integrates into existing workflows



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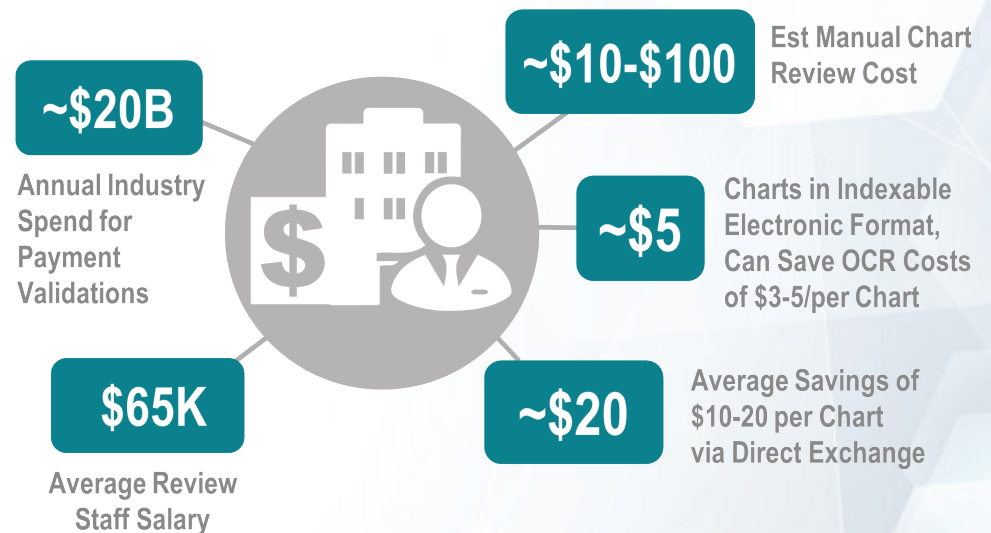
# Intelligent Automated Review

Each day, health plans struggle to capture and review up-to-date clinical information necessary to manage medical expense, improve quality and advance value-based care.

The process of collecting, exchanging, normalizing and validating clinical information is expensive for all parties involved. In addition, each year new treatments and procedures that impact the overall cost and treatment of members are made available.

Health plans, insurance companies and clinicians must ask for more information to evaluate requests for treatment and procedures. Acquiring and evaluating the clinical data often results in inefficiencies, excess overhead costs and wasted time. All stakeholders – providers, insurance companies and patients – suffer due to the complex nature of these requests.

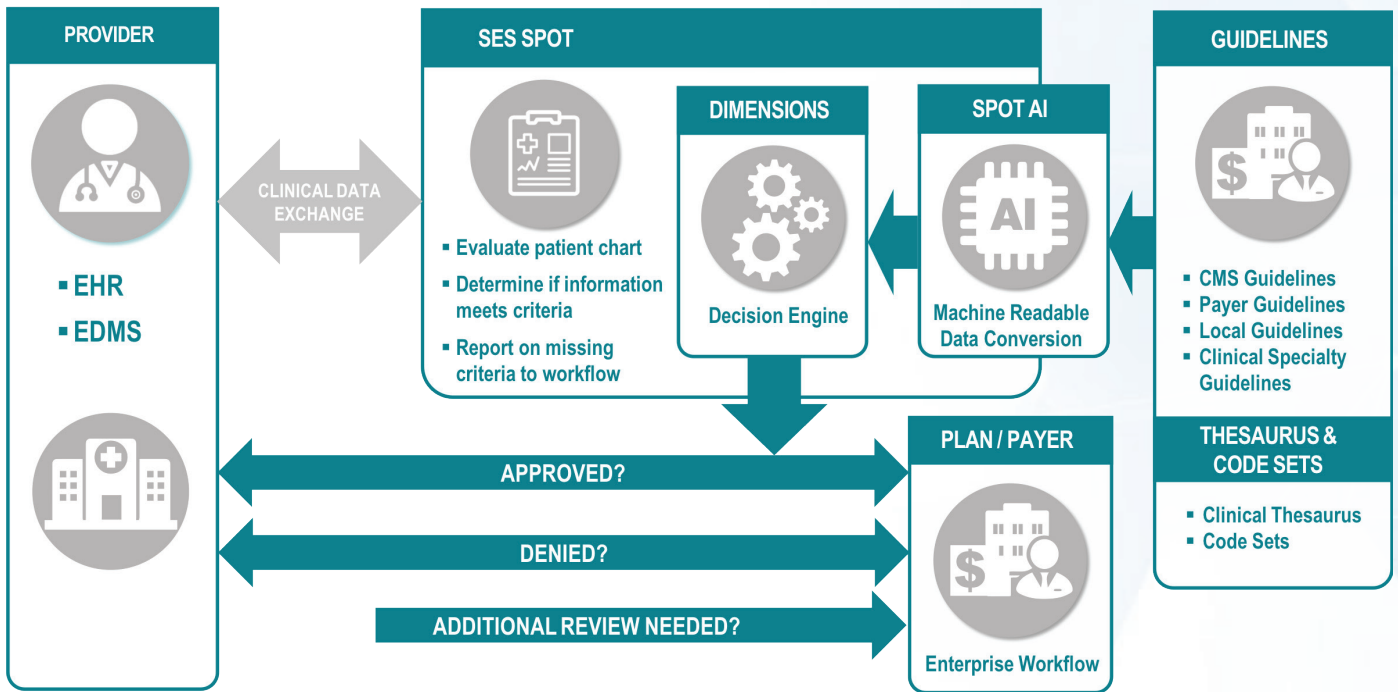
## The Metrics of Automated Review



SES SPOT offers plans an efficient and cost-effective approach to managing the labor-intensive process of validating clinical information from medical records.

SES SPOT addresses the most costly and inefficient health information challenges found in the healthcare industry, including:

- Unnecessary Testing, Drugs, and Procedures
- Prior Authorization
- Claims Denial Management
- Utilization Review
- Program Integrity
- HEDIS and Stars
- Risk Adjustment



Secure Exchange provides solutions to automate the review of clinical information for use in medical review necessary for prior-authorization and payment of services, care coordination and many other needs.



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### Medical Review is Costly

Medical Review is a cost-and labor-intensive operation for healthcare. Health plans and payers spend approximately \$20 billion annually to validate that payments are proper. Plans are looking for approaches to reduce their costs while improving the speed, quality and accuracy of reviews.

SES SPOT uses Artificial Intelligence (AI) for evaluation of typed or dictated medical notes and codified data (e.g. CCDA) in medical records, comparing it to guidelines and returning responses to the enterprise workflow.

- Cross-walks with vocabularies and standards (including CPT®, ICD-10-CM, LOINC®, and SNOMED CT®).
- Reviews HCCs and related criteria for risk adjustment and quality.
- Allows for users to modify existing or create additional criteria.
- Returns results in easy to use methods as part of the workflow

### Configurable to Your Requirements

SES SPOT Dimensions can be tailored to specific requirements of payers review teams.

- **Ontology**—A default ontology (synonyms and related codes) is provided but it can be modified specifically for each Dimension (algorithms for specific service and/or item).
- **Criteria**—SES preloads published criteria for Dimensions. However, the payer can make modifications to add specificity such as timing requirements or how to handle conflicting information.
- **Logic**—The user can change how the criteria are applied to include new criteria, not evaluate criteria (even though in published information), etc.

### Security

- **Secure Infrastructure:** Robust, secure, highly elastic, scalable cloud service
- **Privacy and Security:** Rigorous security technologies and processes to enforce adherence to HIPAA privacy and security standards including end-to-end encryption and testing
- **Audited and Accredited**