Leading health plans use SES Direct to exchange clinical and claims-related information without complex interfacing, fax/paper processes, or long wait times for provider response.

Highlights

- Exchange clinical data quickly and seamlessly
- Receive critical notifications about your members, to include crucial point-of-care alerts of patient admission, discharge, abnormal labs, and more
- Send notifications about your members to providers to improve follow up and close gaps in care
- Gather information for medical risk assessments, utilization reporting and quality ratings
- Pull charts from providers, satisfy HEDIS requirements
- Improve claim attachments, prior authorizations and more
- Manage member health with clinical data at the point of care
- Strengthen the claims appeal process

secure exchange solutions

Phone: 1-888-470-9913
Email: info@secureexsolutions.com
Web: secureexsolutions.com
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Efficient Direct Communication

Secure Exchange Solutions offers health plans a more efficient way to exchange information with providers and members by enabling communications via the Direct protocol, already in place in all major EHRs and adopted by most physicians.

Secure Exchange Solutions is best in its class, recognized for innovative plan-provider clinical exchange solutions that improve care coordination and management, and reduce health plan's administrative processing costs. Our significant healthcare industry experience led to the development of the market's best secure messaging platform, easily integrated within enterprise workflows with unparalleled standards for scalability and security.

Improve outcomes with SES Notify.
Patients who are not seen within 30 days of discharge are ten times more likely to be readmitted for preventable reasons, yet one-third of all primary care physicians never receive notification that their patient was hospitalized. Physicians and care managers are missing crucial opportunities for intervention at the point of admission or at the moment an abnormal lab result is recorded. **Comprehensive automated notifications support providers' ability to care for their patients and have been proven to help contain healthcare costs.**

Connect with your providers.
With SES Directory matching, achieve maximum connectivity by matching your database with up-to-date Direct addresses from your entire community...**putting the contact information for hundreds of thousands of hospitals, labs and providers nationwide at your fingertips.**

Reduce complex claims processing times by 50-75%.
SES Forms support repeatable workflows, such as clinical inquires for claim attachments, DME authorizations, prior authorization requests, and more. With SES Forms, plans can get complete, error-free data the first time around, **and our customers report 50 to 75% decreases in processing times for complex claims and prior authorization requests.**

Secure Exchange makes it easy.
With flexible deployment options to leverage existing IT structure, and a myriad of registration options to efficiently onboard providers and members, choosing Secure Exchange puts unprecedented connectivity within reach.

Get the Information You Need About Your Members Faster

- Secure and highly scalable
- Easily integrated into claims and care management systems
- Industry's best provider directory services
- FHIR support
- Real-time notifications for care management
- Template-based communications to streamline prior authorizations, claim attachments, DME requests and more
- Advanced archive options

Meet your goals for the exchange of healthcare information with your providers and members. Contact us for a demonstration today.