Targeted Healthcare Communications that Improve Outcomes and Reduce Costs

SES Notify delivers targeted communications to healthcare providers within the provider's existing clinical workflow. By streamlining communication among care managers, primary care physicians, post-acute care facilities, and specialists, SES Notify improves healthcare outcomes while reducing operational inefficiencies and costs.

As the preferred solution for hospitals, ACOs, HIEs, and health plans, SES Notify enables the real-time comprehensive exchange of critical information between healthcare stakeholders to improve follow-up care and boost patient engagement and satisfaction.

SES Notify

- Closes Critical Communication Gaps
- Streamlines Transitions of Care and Care Coordination
- Engages Provider/Member Care Teams
- Reduces Administrative Costs
- Improves Patient Care and Satisfaction

Communication gaps put patients at risk, an estimated 80% of serious medical errors involve miscommunication during patient transfers or hand-offs.

Highlights

- **Real-time alerts** about patient admission, discharge and transfer for providers and care teams

- **Coordinate care** by sharing patient information across care teams and bridging gaps in patient history

- **Actionable data** integrated into the provider workflow informs decision-making

- **Effective follow-up** within seven days of patient discharge

- **Cost effective** and easy to implement, no IT resources needed

Gain Visibility. Take Action. Deliver Results.

- Insight to patient care received outside the provider network

- Improves transitions of care from the inpatient to ambulatory setting

- Meets quality/cost measurement thresholds linked to value-based reimbursement (i.e. medication reconciliation and hospital readmission rates)

- Benefits realized quickly – subscribers see value in 30-45 days

- Integrates with SES Direct messaging through any EHR, browser, or mail app

- HITRUST CSF® Certified, DirectTrust™ Accredited, ONC-HIT Certified

SES Notify - Provider Enablement
secureexsolutions.com/ses-notify

HITRUST CSF Certified

ACCREDITED HISP DirectTrust — Health Information Service Provider

By delivering actionable information into the provider's existing clinical workflow, SES Notify closes communication gaps, reduces costly hospital readmissions, accelerates the delivery of lab and test results, and simplifies referral management between specialists and providers while reducing network leakage.

Use Case Highlights

SES Notify | Gaps in Care
Superior Communication Channel Access

SES Notify is integrated directly into existing EMR workflows, streamlining processing and calls to action. This integration improves provider engagement, reduces intervention times, and helps close gaps in patient care.

Gaps in Care

SES Notify | Lab & Test Results
Accelerate Lab and Test Results Delivery

SES Notify engages healthcare providers and member care teams to ensure timely patient/member follow-up. Actionable real-time data leads to reduced medical spend and better patient outcomes, enhancing HEDIS scores and CMS Star ratings, potentially increasing bonus payments.

Lab and Test Results

SES Notify | Referral Management
Strengthen Financial Health and Stability

SES Notify revolutionizes referral management by enhancing care coordination between hospitals, skilled nursing facilities, and home health agencies. This ensures efficient and timely referrals for patients and dramatically reduces network leakage.

Referral Management

Cost Effective, Flexible and Secure
A secure, cloud-based solution, **SES Notify** is flexible, scalable and requires minimal resource support while delivering:

- Choice of alert format (CCD/XML, PDF, text)
- Choice of delivery method, to EMR, webmail or mobile device
- Flexibility beyond basic encounter notifications
- Configurable settings (alert type, frequency, etc.)

Hospitals
- Reduces preventable readmissions and identifies patient leakage
- Improves provider satisfaction with hospital administrative services
- Demonstrates commitment to high quality patient care and provider support resources

Providers
- Supports active follow up and improved patient care and satisfaction
- Supports post-discharge quality measures (e.g. PQRS, HEDIS) and reimbursement
- Customized to avoid alert fatigue

Plans
- Improves overall quality of care
- Increases patient engagement and satisfaction
- Supports improved understanding of post-discharge instructions

Who We Serve
Hospitals, providers, pharmacies, health plans and application partners rely on SES to exchange and analyze health care information.

Hospitals & Health Systems | Public & Commercial Health Plans | Post Acute Care Providers | Pharmacies | EHR & Health Application Vendors | EHRs in the Trust Community

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